



Happy Days

Where Children Shine

Summercourt

September 2017

Childcare
Choices

Newsletter



Welcome to our Newsletter

Welcome to the September issue of our nursery newsletter.

We send out a very warm welcome to you all from the Summercourt team.

Birthday Celebrations..... 😊



Birthdays in August

Congratulations to:

Edward who turned 2
Sennen who turns 2
Lewis who turned 1
Ben who turned 1

Birthdays in September

Congratulations to:

Alfie who turns 4 on the 3rd
Aidan who turns 4 on the 20th
Hugo who turns 4 on the 20th
Evie who turns 4 on the 23rd
Dora who turns 3 on the 15th
Oliver who turns 3 on the 20th
Jacob who turns 3 on the 24th
Harley who turns 3 on the 27th

New children

We would like to welcome Caleb, Alfie, David, Oliver and Innes who have joined us in Adventurers.

Also to Keely, Elliot, Ted C, Ben, Ted W & Zach who have joined us in Explorers.

Also a welcome return to those who have returned after their summer break.

Updates on enrolment details

It is vitally important that we receive the correct contact details for every parent/carer at the setting. We give out forms for updates on a yearly basis, however, it is extremely important that you update us as soon as you become aware of any changes to contact details, including phone numbers, email address, change of address. We need to be able to contact you in cases of illness, accident or other emergencies.

When you return our calls please be aware that there is just one line into the nursery, therefore, if this line is engaged we advise the following options:

- * Continue to try the number repeatedly.
- * Email the nursery
summercourt@happydaysnurseries.com.
- * Contact our Support Centre, whose offices are directly above this building, on 01872 511020 or email enquiries@happydaysnurseries.com.

Smart Start

If your child is due to start school next September they will automatically be enrolled on our Smart Start programme. Please see our information board in reception for full details. You will receive regular updates as to what is happening at nursery regarding this programme and suggestions of ways to support your child at home. There is a free Smart Start polo shirt for all Smart Start children. Further polo shirts or sweatshirts can be purchased through the office – please ask for details.

Don't forget you can now start to register your child for a reception place at school for Sept 2018. The deadline to complete applications is January 15 2018
Website and application form:

www.cornwall.gov.uk/admissions



@HappyDaysChild



Happy.Days.Nursery

www.happydaysnurseries.com

Happy Days Nursery & Pre-School

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Happy Days safeguarding article – Accidents outside of nursery September 2017 Accident/Incident Reporting

As we enter the new term we thought it would prove a good idea to address some aspects of our safeguarding policies and procedures. We feel this will support our partnership working with you and keep you informed about why we do some of the things that we do. So, this month we are looking at our accident/incident reporting. At Happy Days Summercourt we will always report any accidents/incidents that may happen to your child throughout their session with us. For example, if a child takes a tumble and sustains a bump or bruise then staff will make a written record of the accident – how it happened and any first aid response given. Your child's key person will then report details of this to you during feedback and ask you to sign the accident form. We also want to make you aware that we have Accident Records for outside of the nursery. The purpose of this form is for parents to be able to report any accidents that have happened outside of the nursery. If your child has had any type of accident outside of the nursery then we ask that you make your child's key person aware of this when dropping off so that a form can be completed. This form also asks for details of how the accident happened, if medical attention was sought, the nature and location of the injury. You will then (as the parent) be asked to sign this form. This process supports the open and honest relationships we value with our parents and we hope that you have found this article helpful and informative. Please do not hesitate to speak to a member of the management team if you have any further questions.

Late collections Information for new and existing parents

Unfortunately we are still regularly incurring problems with some parents picking up late! This causes a considerable amount of disruption to the management of the rooms, meaning that staff are regularly inconvenienced by having to stay behind late to ensure that we still meet ratios. Unfortunately if you drop off later than your booked time this does not mean that you can collect late – the nursery cannot operate effectively in this way, just 5 or 10 mins can cause problems for us. We do hope that you understand. May we remind you that as part of your T's & C's a late collection fee is in place. The late charge is £5.50 and is incurred for up to every 15 mins late. This is automatically added to your bill.

Obviously we do hope that we will be able to reduce the number of late charges moving forward. We understand that on occasion due to traffic incidences etc. that lateness is completely unavoidable. However we would appreciate a courtesy call to explain your situation.

If you are finding it continually difficult to collect at your allocated time please come to talk to us to re-arrange your session time to meet your needs effectively.

Equally dropping your child off earlier than your allocated time can cause significant problems – Your child should not be left until their booking start time. You are of course welcome to wait in the reception area if you do happen to arrive early. Thank you for your understanding in this matter.

And finally.....

We would like to thank all of our parents and carers for your continued support,

Sara & team



@HappyDaysChild



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